

**Warranty Statement See also section 5 of Crowcon Standard Terms & Conditions**

Crowcon warrants goods, for the defined periods, of its manufacture as being free from defects in materials and workmanship. We undertake at our discretion to either to repair or replace product with defects covered by the warranty, subject to our standard Terms & Conditions.

Items returned to Crowcon as faulty and are subsequently found to be 'fault free' or requiring service, may be subject to a handling, service and carriage charge. Product repairs within the warranty period will be free of charge for both labour and parts. Should a full service / calibration also be due, then this is agreed with the customer to be carried out at the same time as the repair and the service element will be chargeable

Warranty replaced parts will carry a further 12 month warranty, at Crowcon's discretion up to the warranty of the original instrument being repaired (sensor exclusions apply) for both parts and labour. Should a second but unrelated failure occur outside of the product warranty, this will be subject to separate charges.

Crowcon accept no liability for consequential or indirect loss or damage howsoever arising (including any loss or damage arising out of the use of the instrument) and all liability in respect of any third party is expressly excluded.

The warranty and guarantee does not cover the accuracy of the calibration of the unit or the cosmetic finish of the product.

Our liability in respect of defective equipment shall be limited to the obligations set out in the guarantee and any extended warranty, condition or statement, express or implied statutory or otherwise as to the merchantable quality of our equipment or its fitness for any particular purpose is excluded except as prohibited by statute.

**Key Exclusions. See also section 5.2 of Crowcon Standard Terms & Conditions**

The guarantee will be rendered invalid if the instrument is found to have been altered, modified, dismantled, or tampered with.

Any service by 3rd parties not authorized & certified by Crowcon will invalidate the warranty on the equipment.

Use of alternative manufacturer's sensors which have not been approved by Crowcon will invalidate the warranty of the product as a whole. The warranty does not cover misuse or abuse of the unit.

Any warranty on batteries may be rendered invalid if an unreasonable charging regime is proven.

Sensor warranty is rendered invalid if the sensors have been exposed to excessive concentrations of gas, extended periods of exposure to gas or have been exposed to 'poisons' that can damage the sensor, such as those emitted by aerosol sprays