

Product Advisory: A136

Part Number: CLH-2 and CLH-5

Description: Clip SGD

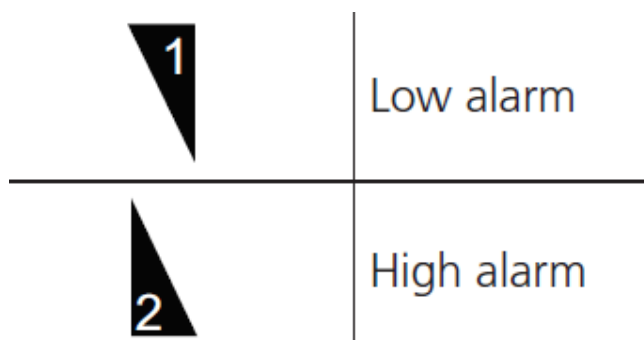
Issue: H2S SGD clips programmed with incorrect alarm levels

A batch issue has been identified whereby a small number of H2S SGD clips have been programmed with incorrect default alarm levels.

All serial numbers within the ranges below are affected:

Part Number	Affected Serial Number Range	Specified Alarms Low / High ppm	Actual Alarms Programmed Low / High ppm
CLH-2	SI0310301-SI0310310	2 / 5	5 / 10
CLH-5	SI0324001-SI0324200	5 / 10	10 / 15

The calibration certificate for affected units may state the correct set-points. The actual alarm levels can be checked, on an activated SGD: press the button to cycle through the screens until the alarm settings are displayed, as indicated by the following icons:



e.g. SGD showing a high alarm setting of 15 ppm

As the actual alarms are higher than the specified alarm levels, it is recommended that the alarm levels are restored to the specified levels. This can be achieved using the IR-LINK communications accessory and software, or using the Docking Station; please refer to the SGD user manual for instructions.

Alternatively, the SGD can be returned to your Crowcon Distributor for modification. *Distributors should refer to Technical Note CC0007 (Issue 2) SGD Firmware Upgrade instructions, for instructions on upgrading firmware and restoring factory default alarms.*

For further information, please contact our Customer Support team:

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We wish to thank you for your co-operation.