

## Product Safety Notice

Subject: Crowcon Clip Single Gas Oxygen Monitor

Document reference: A125

March 2013

Due to recent product failures, an upgraded revision of software is available for this instrument which enhances the integrity of the product. Crowcon strongly recommends that instruments with serial numbers listed below are either returned to Crowcon for upgrading or re-programmed according to the following instructions.

### To return units to Crowcon for re-programming:

Contact our Customer Support team and obtain a 'CRN' number quoting this document reference. The instruments should be returned to Crowcon with the CRN number clearly marked on the address label. Contact: +44 (0)1235 557711, [customersupport@crowcon.com](mailto:customersupport@crowcon.com).

### To re-program units on-site:

If you have a 'C-Test' bump station:

Follow Technical Note instructions CC0002 to upgrade the Crowcon Clip



C-Test Bump Station

If you do not have a 'C-Test' bump station:

Crowcon will provide a CC-IR-LINK device which enables communication with the Crowcon Clip, and in conjunction with the PC application enables the software to be upgraded.



CC-IR-LINK

Follow Technical Note instructions CC0001 to upgrade the Crowcon Clip

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